Feedback on queries raised at previous community council meetings

Question	Response
ACTION: Chair to invite TfL to the next meeting to give feedback on accepting Southwark's "AD" badges on red routes.	TfL are collating information on companion badges used in the different boroughs, in order to put together an enforcement policy around these. TfL have said that changes in the immediate future were unlikely, as they have not yet begun to assess the responses from the boroughs and are now in purdah because of the London Mayoral elections.
"Will the council take steps to improve the safety of Mina Road? It has become a 'rat- race' for cars and vans who want to by-pass the traffic lights at the Albany Road/Old Kent Road intersection. The 20 mph limit is ignored. They push through three lanes of traffic to get across to Dunton Road, causing traffic jams and road rage incidents. I am waiting for an inevitable fatal accident on Mina Road. There were proposals to make Mina Road a dead-end at the Old Kent Road. What happened to this?"	Currently there are no plans to include any works in that road, but officers have added this to the list of schemes for future funding.
"The signs on the hoardings enclosing the Heygate Estate state clearly: 'THIS REGENERATION SITE HAS 24 HOUR LIVE SECURITY PATROLS'. The police approached residents of Garland Court on the evening of 31 December 2011, looking for witnesses to an incident by the estate. Has the Community Council been informed about this event?"	Councillors to feed back verbally.

"Are the Community Council also aware of the case of serious assault that occurred on Wansey Street at around 11.00pm on 18 August 2011?"	Councillors to feed back verbally.
"Is security for the Estate provided by the Council or by the regeneration firm LendLease?"	The Council pays for the security provided.
"Residents of Garland Court have not noticed any visible signs of security, or the presence of security on the Heygate site for over a year. How often do these take place?"	Officers receive daily reports from the security firm whose operatives inform of any breaches to the property. They are on site from 19:30 each evening.
Where will the temporary public toilets during the Olympics be located?	Officers do not have information regarding the placement of temporary toilets for Olympic events yet. Should information become available at a later date it will be communicated through the usual channels.
Why did the works carried out on the junction at Manor Place and Penton Place bear no resemblance to what was consulted on in August 2011? Why were people consulted at all, if it does not make any difference?	 The scheme currently implemented accurately reflects the consultation proposals from August 2011. Elements consulted upon and currently being implemented are: 1. Removal of the existing roundabout and introduction of priority staggered junction 2. Footway buildouts with raised carriageway table on the southern side of Penton Place 3. Large footway buildout on the northeast corner of Penton Place with raised carriageway table and pedestrian refuge island 4. Footway buildout and raised carriageway table on the western arm of Manor Place 5. Upgrade of the existing zebra crossing on the eastern side of Manor Place inclusive of footway buildouts to narrow crossing width, raised carriageway table and improved / upgraded lighting 6. Repaving of all footways adjacent to the scheme (in paving slabs).

	There were two minor changes following consultation:
	 The proposed series of single tree pits will now be amalgamated into larger tree planter beds (i.e one large bed with multiple trees). This follows comments by the design quality manager and new standards in the Streetscape Design Manual The proposed buildout on the northern side of Manor Place East was reduced in length in order to retain more kerbside parking for local residents.
Why are there no signs like the ones in Westminster directing people to tourist sites which point in the direction in which people are facing, like the Imperial War Museum?	The TfL-led Legible London, is a London-wide programme aiding co-ordination and consistency between pedestrian signing making it easier for people to find their way.
	Pilot schemes for Legible London Signage have been installed in various places across London including Southwark's South Bank area.
	Southwark recognises that the Legible London project will help address the use of the current disparate signage and way finding systems across London, some of which are replicated in the Borough. In the emerging Street Scape Design Manual the use of the Legible London signage and way finding system is supported.
	Following the completion of the pilot projects across London, there is currently, no ongoing engagement with TfL to deliver schemes. However, arrangements are in place that should sufficient funding become available all London Boroughs can 'call off' designs, manufacture and mapping for schemes of their choice.
	The use of Legible London aligns with the borough's signage reduction policy. In the pilot areas where signage was introduced it was possible to remove ad-hoc and alternative way finding systems for a net reduction in signage and with the consistent design adding to the aesthetics of the installation area.
Why did the Burgess Park consultation not consult on everything: for example that there will be no lighting, the hills at Albany Road end, the track that goes around and the children's playground next to	Officers undertook extensive consultation exercises in the beginning of the project over 2009 and 2010 and this included open days, community councils, focus groups, stakeholder groups and drop in sessions. Officers consulted with in excess of 2000 people directly and reached many more through facebook and on line forums.

the car park? Why there was no lighting in Burgess Park, why it was not going to be shut at night, and why the children's area was so close to Albany Road which represented a safety concern. Kate responded that the parks department would have to respond to this.	The mounds on Albany Road were a part of the original design that was selected by the majority of the public. The mounds on Albany road are part of future proofing the park and tying the park in to the new Aylesbury redevelopment. Additionally officers aimed to use sustainable methods of construction and the soil that formed these mounds were merely redistributing what was there as officers did not want to take anything off site to landfill. The mounds facing Albany road have been planted with specialist seeds and plants which will create a spectacular floral display.
	Burgess park was not lit previously. Officers have kept the lighting that was already in Burgess Park, i.e. at Camberwell Road, underpass and the cycle path that links Portland St and Southampton way. The Parks Service does not advocate lighting the park at night for a few reasons. Firstly for wildlife and biodiversity reasons for animals such as bats. Secondly, officers would not be able to light the whole of Burgess park due to its size and the cost it would generate. Studies have shown that if you merely light a path it does not make the park safer as people could be hiding in a dark spot beside the path and the light would create a false sense of security.
"About the wardens: what are you doing about sheltered housing?"	Officers are currently consulting with tenants regarding what the sheltered housing service should look like in future. The aim of the consultation is to get feedback from tenants and to get tenant views about how the service is currently delivered and what improvements they would like to see.
	To date, the majority of tenants have indicated that they want the council to re-introduce a scheme based warden service, similar to the service which existed prior to 2009. This is also the Council's preferred option.
	Following the consultation, officers will be reporting back to cabinet in December 2012 to ask cabinet to approve the proposed new arrangements and it is planned the changes would be implemented from April 2013.
"Can the council remove the banners and boards that Ivory Arch attach to the metal barriers at the northern end of	Following this query, officers spoke to the Ivory Arch restaurant and the banners have now been removed.

Walworth Road?"	
"Why are there one-way systems operating on parts of East Street and King and Queen Street, when they are massively ignored? Half the cars parked in these zones are facing the wrong direction."	Awaiting response from officers.